

Pradhan Mantri Sahaj Bijli Har Ghar Yojana

Saubhagya

Frequently Asked Question (FAQs) – For Helpline (1912)

Qs. No. 1 Is there any scheme of Government of India to provide electricity connections to remaining un-electrified households?

Ans. Yes, Government of India has launched a new scheme namely Pradhan Mantri Sahaj Bijli Har Ghar Yojana (Saubhagya) with the objective to provide electricity connections to all remaining un-electrified households in rural as well as urban areas.

Qs. No. 2 Is this scheme (Saubhagya) for all the villages and towns in all the States / UTs of the country?

Ans. Yes, This scheme is for all the un-electrified households in all the villages and for all the poor households in all the towns in any of the State/UTs of the country.

Qs. No. 3 Is there any fee or charges payable by the household for obtaining electricity connection under Saubhagya ?

Ans. No, There is no upfront fee or charges for obtaining electricity connection under Saubhagya. Non-poor households will have to pay 10 installments of Rs. 50 each along with the bill each month (total Rs. 500).

Qs. No. 4 How one can apply for electricity connection under Saubhagya ?

Ans. DISCOM of your area would organize camps in villages / cluster of villages and prior information about such camps would be widely publicised. You need to simply approach DISCOM officials in the camp and your application for the connection shall be registered on spot. Electricity connection shall be released by the DISCOM after due verification, mostly on spot. In case, you are not able to get information about the camp, you can also approach the nearest DISCOM office for necessary guidance. In the meantime, if you like, you may please give your contact details to us and somebody from the concerned agency would contact you.

Qs. No. 5 Is Aadhaar number compulsory for obtaining electricity connection under Saubhagya?

Ans. No, Aadhaar number is not compulsory for obtaining electricity connection.

Qs. No. 6 What other documents required for application?

Ans. Any proof of identity like Voter ID / Passport / Driving License / Ration Card / Aadhaar Card etc. is sufficient to apply for electricity connection.

Qs. No. 7 Do we need to arrange any material like service cable, meter etc. from our side to get electricity connection?

Ans. No, Nothing needs to be arranged by the households for electricity connection under Saubhagya. All requisite material(s) for providing connection would be provided by the DISCOM.

Qs. No.8 Do we need to get internal wiring done for lighting / bulb points inside the house of our own?

Ans. Under Saubhagya, single point wiring along with a LED bulb, mobile charging points and switch etc. would also be provided and no cost on this account shall be charged by the DISCOM.

Qs.No. 9 Can we use all kind of electrical appliances like fan, cooler, television, refrigerator, mixer/grinder etc. with the electricity connection provided under Saubhagya?

Ans. Under Saubhagya, single point wiring along with a LED bulb, mobile charging points and switch etc. would be provided and no cost on this account shall be charged by the DISCOM. However, if the household desires to use more power points, the additional wiring and appliances etc. would have to be arranged by the household itself. Every household and consumer shall have to pay for the consumption as per the tariff of the DISCOM.

Qs.No.10 Does the free electricity connection also includes free power for consumption?

Ans. No. There is no provision in the scheme to provide free power to any category of consumers. The cost of electricity consumption shall have to be paid by the respective consumers as per prevailing tariff of the DISCOM based on metered consumption.

Qs. No.11 We had a electricity connection in the past which was disconnected, can we get a new connection under Saubhagya?

Ans. If the earlier connection was disconnected due to default in payment of electricity bill and dues are still outstanding or not paid till date, you will not be eligible to get new connection under Saubhagya.

Qs. No.12 Our house is located in a corner of the village/town where the electricity line is not available. Can we get free electricity connection under Saubhagya.

Ans. There is provision under Saubhagya to also provide last mile connectivity to remaining un-electrified households like erection of pole, conductor etc. and connection can be released to such households in accordance with scheme guidelines. On submission of application for the connection, the DISCOM officials would visit the site to find out additional electricity infrastructure needed for releasing electricity connection for your house.

Qs.No.13 If we want to take the connection without installing meter and pay the flat rate fixed charges per month, is it possible?

Ans. No. As per applicable law and regulations, a meter shall be necessarily installed for availing electricity connection under the scheme and the consumer has to pay for the metered consumption as per the tariff of the concerned State DISCOM.

Qs.No.14 We are residing in..... colony of Town / Village. Shall we get the connection?

Ans. Under Saubhagya, all un-electrified households in rural areas as well as poor un-electrified households in urban areas are eligible for electricity connection as per the scheme guidelines.

Qs.No.15 Our house is located at the top of the hill, where grid connection may not reach. How shall we get a connection?

Ans. SPV based stand-alone system shall be provided for the households located at the remote and inaccessible areas where grid extension is not feasible or cost effective. Such households shall be provided 5 LED Bulbs, 1 DC fan and 1 DC Power plug free of cost.

Qs.No.16 As large numbers of consumers shall be connected to the Grid, does the Grid has sufficient power to cater the demand?

Ans. Yes. The country has adequate generation capacity to supply power to every household.